

How to make a boot SD card to repair the body-worn camera

When your camera won't start, you can try to create a boot card to repair it.

Repair preparation:

1. A SD reader



2. CardKit software

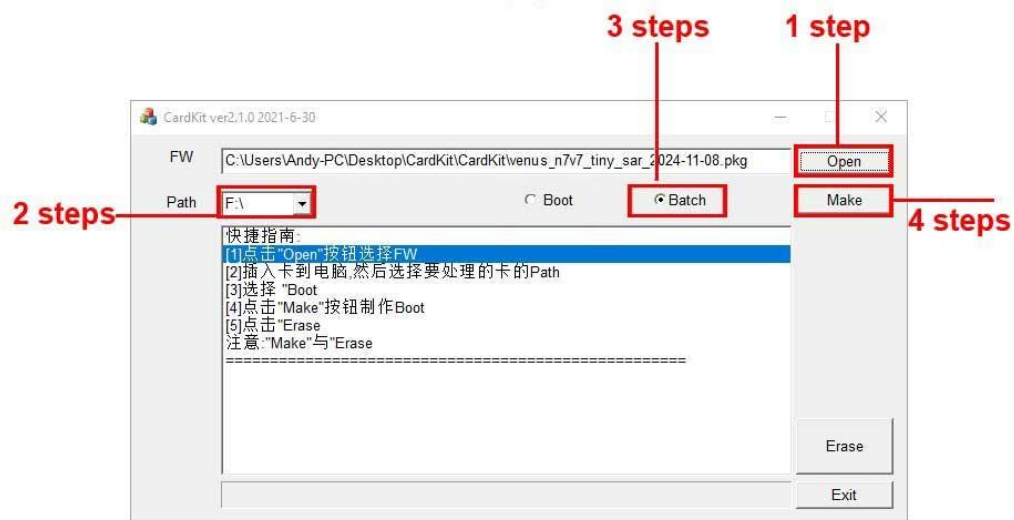


3. The latest “pkg” format firmware such as: venus_n7v7_tiny_sar_2024-11-08.pkg

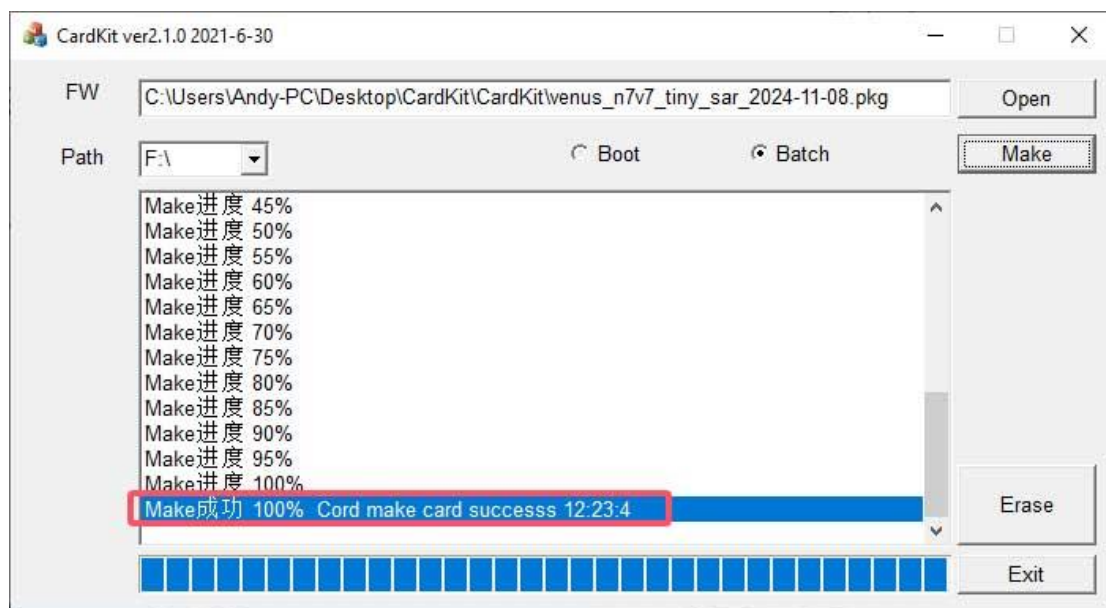
 `venus_n7v7_tiny_sar_2024-11-08.pkg`

How to fix body camera:

- 1, Remove the SD card from the camera and insert it into the SD reader
- 2, Connect the SD reader to your computer
- 3, Open “CardKit” software and follow steps 1,(click “Open” button to select Firmware),
2,(to select path SD card disk), 3,(to select “**batch**” option), 4,(to click “Make” button
to Start making boot card)



4, After you press step 4, "make" button, the boot card will be completed in 30 seconds, as shown in the figure below 100%



5, Take out the SD card from reader

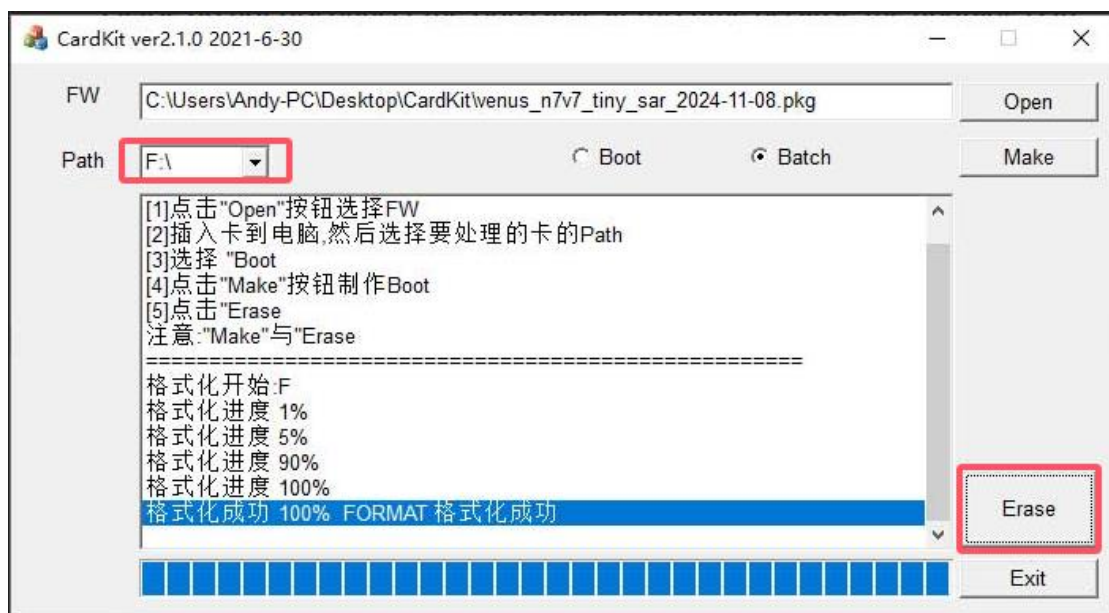
6, Install SD to the camera

7, To connect the camera by USB cable.

8, The red recording indicator and green indicator of the camera flash alternately.

Please do not disconnect the USB cable at this time because the upgrade is in progress.

9. When the red indicator light of the record button is always on, **disconnect the USB cable**, and take out the SD card from camera, and then you will see the camera power on.
10. Install SD card to reader again and connect to the computer.
11. Open the **"CardKit"** software.
12. After selecting the SD card path disk, and click the **"Erase"** button. The program will start erasing and display 100%



13. After completion, please install the SD card into the camera again and try to use the camera.